AUTHORIZED FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE
PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES

Note: Palantir Technologies, Inc. wishes to participate under the Cooperative Purchasing and Disaster Recovery Purchasing programs. The following SINs are available to state and local: 132-32, 132-33, 132-34, 132-44, 132-50, 132-51 & 70 500.

SPECIAL ITEM NUMBER 132-32 - TERM SOFTWARE LICENSES
FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE
- Large Scale Computers
- Application Software
- Microcomputers
- Application Software

SPECIAL ITEM NUMBER 132-33 - PERPETUAL SOFTWARE LICENSES
FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE:
- Large Scale Computers
- Application Software
- Microcomputers
- Application Software

NOTE: Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

SIN 132-34 - MAINTENANCE OF SOFTWARE
SIN 132-44 - CONTINUOUS DIAGNOSTICS AND MITIGATION TOOLS
SIN 132-50 - TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (FPDS Code U012)
SIN 132-51 - INFORMATION TECHNOLOGY PROFESSIONAL SERVICES (FPDS Code D301 - IT Facility Operation and Maintenance)

70-500 – ORDER-LEVEL MATERIALS

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is NOT to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Palantir Technologies Inc.
100 Hamilton Ave., Suite 300
Palo Alto, CA 94301
Phone: 650.815.0217 - Fax: 650.812.0534
www.palantirtech.com

Contract Number: GS-35F-0086U
DUNS: 36-213-0952
Period Covered by Contract: November 14, 2007 – November 13, 2022

General Services Administration
Federal Supply Service
Pricelist current through Modification #PO-0068, dated April 15, 2019

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service’s Home Page via the Internet at http://www.fss.gsa.gov/
# Table of Contents

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS ............................................................................................................................................ 3

TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE .......... 10

TERMS AND CONDITIONS APPLICABLE TO CONTINUOUS DIAGNOSTICS AND MITIGATION (CDM) TOOLS SIN 132-44 TECHNOLOGY SOFTWARE.........................................14

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (SPECIAL ITEM NUMBER 132-50) ........................................................................................................ 21

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) ............................................................ 25

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS ....................................................................................................................................... 29

BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE........ 30

GSA AWARDED FEDERAL PRICELIST ........................................................................................................ 34

LICENSE AND SERVICES AGREEMENT.................................................................................................35
INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation
SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:
*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:
- [X] The Geographic Scope of Contract will be domestic and overseas delivery.
- [ ] The Geographic Scope of Contract will be overseas delivery only.
- [ ] The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION:
*Palantir Technology Inc.*
100 Hamilton Ave., Suite 300
Palo Alto, CA 94301

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:
877.247.2513 - Operating hours are from 6am -6pm Pacific time

3. LIABILITY FOR INJURY OR DAMAGE
The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.
4. **STATIC DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

   Block 9: G. Order/Modification Under Federal Schedule
   Block 16: Data Universal Numbering System (DUNS) Number: **36-213-0952**
   Block 30: Type of Contractor – **LARGE BUSINESS**
   Block 31: Woman-Owned Small Business - **NO**
   Block 36: Contractor's Taxpayer Identification Number (TIN): **68-0551851**

4a. CAGE Code: **470F5**
4b. Contractor has registered with the Central Contractor Registration Database.

5. **FOB DESTINATION**

6. **DELIVERY SCHEDULE**

   a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-32</td>
<td>30 Days ARO</td>
</tr>
<tr>
<td>132-33</td>
<td>30 Days ARO</td>
</tr>
<tr>
<td>132-34</td>
<td>30 Days ARO</td>
</tr>
<tr>
<td>132-44</td>
<td>30 Days ARO</td>
</tr>
<tr>
<td>132-50</td>
<td>*As Per SOW</td>
</tr>
<tr>
<td>132.51</td>
<td>*As Per SOW</td>
</tr>
</tbody>
</table>

   b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

   *To be negotiated between Contractor and Ordering Activity

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.

   a. **Prompt Payment:** 0%, **Net 30 days** from receipt of invoice or date of acceptance, whichever is later.
   b. **Quantity** NONE
   c. **Dollar Volume** NONE
   d. **Government Educational Institutions** SAME
   e. **Other** NONE

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

   All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING**

10. **Small Requirements:** The minimum dollar value of orders to be issued is **$100.**
11. **MAXIMUM ORDER** (All dollar amounts are exclusive of any discount for prompt payment.)
   
   a. The Maximum Order value for the following Special Item Numbers (SINs) is $500,000:
      
      Special Item Number 132-32 - Term Software Licenses
      Special Item Number 132-33 - Perpetual Software Licenses
      Special Item Number 132-34 – Maintenance of Software
      Special Item Number 132-44 – Continuous Diagnostics and Mitigation Tools
      Special Item Number 132-51 –Information Technology Professional Services
      
   b. The Maximum Order value for the following Special Item Numbers (SINs) is $25,000:
      
      Special Item Number 132-50 - Perpetual Software Licenses

12. **ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

   a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
   
   b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. **CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

   (a) **Security Clearances:** The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
(b) **Travel:** The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

**NOTE:** Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) **Certifications, Licenses and Accreditations:** As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) **Insurance:** As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) **Government-Furnished Property:** As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

(j) **Availability of Funds:** Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See C.1.)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer's Part Number; and
3. Product categories.
Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.fss.gsa.gov/.

17. PURCHASE OF OPEN MARKET ITEMS
NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

(1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));

(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;

(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and

(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS
a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

(1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES
The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Palantir Technologies offers domestic and overseas delivery.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)
The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion
of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: www.palantirtech.com
The EIT standard can be found at: www_section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –
(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
(b) The following statement:
   This order is placed under written authorization from ______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
   (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
   (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain
the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE
The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY
a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

Palantir Technology, Inc. offers a ninety (90) day warranty on all software being sold to the government.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES
The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 877.247.2513 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 6AM PST to 6 PM PST.

4. SOFTWARE MAINTENANCE
a. Software maintenance as it is defined: (select software maintenance type):

   X 1. Software Maintenance as a Product (SIN 132-32 or SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user’s self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.
2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF TERM LICENSES (SIN 132-32) AND MAINTENANCE (SIN 132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity’s specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE – NOT APPLICABLE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to ________% of all term license payments during the period that the software was under a term license within the ordering activity.

7. TERM LICENSE CESSATION – NOT APPLICABLE

a. After a software product has been on a continuous term license for a period of _________ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not
have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

8. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33, AND SIN 132-34)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

5) “Commercial Computer Software” may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, “Utilization Limitations” are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.
9. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33) – NOT APPLICABLE

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. RIGHT-TO-COPY PRICING

Contractor does not offer this option on a commercial basis and therefore cannot offer it in connection with this Contract.
1. **SCOPE**
   a. Special Item Number (SIN) 132-44 Continuous Diagnostics and Mitigation (CDM) Tools is a solutions SIN. This SIN includes both hardware and software products and any associated services for the products to include installation, maintenance, and training.

   NOTE: All hardware and software under SINs 132-8, 132-32, and 132-33 may remain under those SINs unless the items are specific to the CDM SIN.

   b. CDM Tools SIN products and associated services shall comply with all certifications and industry standards as specified by the ordering activity.

   c. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity. The Contractor shall deliver to any location within the geographic scope of this contract.

   d. 132-44 - Continuous Diagnostics and Mitigation Tools - SUBJECT TO COOPERATIVE PURCHASING - Includes Continuous Diagnostics and Mitigation (CDM) Approved Products List (APL) hardware and software products/tools and associated services. The full complement of CDM subcategories includes tools, associated maintenance, and other related activities such as training.

   e. The 5 subcategories CDM capabilities specified under this SIN are:

      (1) Manage “What is on the network?”: Identifies the existence of hardware, software, configuration characteristics and known security vulnerabilities.

      (2) Manage “Who is on the network?”: Identifies and determines the users or systems with access authorization, authenticated permissions and granted resource rights.

      (3) Manage “How is the network protected?”: Determines the user/system actions and behavior at the network boundaries and within the computing infrastructure.

      (4) Manage ‘What is happening on the network?’: Prepares for events/incidents, gathers data from appropriate sources; and identifies incidents through analysis of data.

      (5) Emerging Tools and Technology: Includes CDM cybersecurity tools and technology not in any other subcategory.

5 subcategories represent the scope of the CDM program and reflect widely exercised functional and operational scenarios that CDM is interested in identifying, monitoring and addressing from a security perspective.

To provide a holistic security approach, these capabilities adhere to the National Institute of Science and Technology (NIST) Cybersecurity Framework security functions to identify, protect, detect, respond and recover. CDM also supports and can be used in the NIST Risk Management Framework (RMF) to achieve ongoing assessment and authorization.

As shown in Table 1, the 5 CDM Tools SIN subcategories cover the previous CDM BPA 15 CDM Tool Functional Areas (TFAs) and allow for future innovation.

Table 1: SIN to TFA mapping

<table>
<thead>
<tr>
<th>5 SIN Subcategories</th>
<th>15 CDM BPA TFAs</th>
</tr>
</thead>
</table>
| 1. Manage “What is on the network?” | TFA 1 – Hardware Asset Management  
TFA 2 – Software Asset Management  
TFA 3 – Configuration Settings Management  
TFA 4 – Vulnerability Management |
| 2. Manage “Who is on the network?” | TFA 6 – Manage Trust in People Granted Access  
TFA 7 – Manage Security-Related Behavior  
TFA 8 – Manage Credential and Authentication  
TFA 9 – Manage Account/Access/Manage Privileges |
3. Manage “How is the boundary protected?” for BOUND

<table>
<thead>
<tr>
<th>3. Manage “How is the boundary protected?” for BOUND</th>
<th>TFA 5 – Manage Network Access Controls</th>
</tr>
</thead>
</table>

4. Manage “What is happening on the network?” for MNGEVT

<table>
<thead>
<tr>
<th>4. Manage “What is happening on the network?” for MNGEVT</th>
<th>TFA 10 – Prepare for Contingencies and Incidents</th>
<th>TFA 11 – Respond to Contingencies and Incidents</th>
</tr>
</thead>
</table>

4. Manage “What is happening on the network?” for DBS

<table>
<thead>
<tr>
<th>4. Manage “What is happening on the network?” for DBS</th>
<th>TFA 12 – Design and Build in Requirements Policy and Planning</th>
<th>TFA 13 – Design and Build in Quality</th>
</tr>
</thead>
</table>

4. Manage “What is happening on the network?” for OMI

<table>
<thead>
<tr>
<th>4. Manage “What is happening on the network?” for OMI</th>
<th>TFA 14 – Manage Audit Information</th>
<th>TFA 15 – Manage Operation Security</th>
</tr>
</thead>
</table>

5. Emerging Tools and Technologies

<table>
<thead>
<tr>
<th>5. Emerging Tools and Technologies</th>
<th>Future innovations</th>
</tr>
</thead>
</table>

(1) **Manage “What is on the network?”**

Focus: The primary focus of Manage Assets is to identify “What is on the network?”; that is, to identify the existence of hardware, software, configuration characteristics and known security vulnerabilities.

Manage hardware and software baseline system inventory is based on Phase 1 Hardware Asset Management (HWAM) and Software Asset Management (SWAM) requirements that requires the discovery and identification of devices to define a baseline of inventory hardware and software assets to establish the Agency’s span of control.

Hardware and software configurations are based on Phase 1 Configuration Settings Management (CSM) requirements to ensure that hardware and software (specifically the operating system and installed applications) assets are securely configured and hardened.

Manage vulnerabilities is based on Phase 1 Vulnerability Management (VUL) requirements to identify and manage vulnerabilities in software installed on network devices to minimize exploitation of known software weaknesses.

These CDM capabilities cover verification and validation for the existence of hardware infrastructure devices; the accurate identification of approved software components; verification and validation that hardware devices have the correct security configuration settings, and system platform is hardened to reduce the platform attack surface; and the identification and management of risks presented by known software weaknesses that are subject to exploitation.

These CDM capabilities support the Cybersecurity Framework functions of: identify, protect and detect.

(2) **Manage “Who is on the network?”**

Focus: The primary focus of Manage People is to determine “Who is on the network?”; that is, identify and determine the users or systems with authorized access.

Manage People is based on Phase 2 PRIV, CRED, TRUST and BEHAVE requirements that require the management of users/accounts as an asset to assure the appropriate individual has the right access to the right resource.

This CDM capability covers the verification and validation of allowed user privileges, issuance and management of user owned credentials, appropriate user security behavior training, trustworthiness, authenticated permissions, and management of resource access rights granted to users.

These CDM capabilities support the Cybersecurity Framework functions of: identify, protect and detect.

(3) **Manage “How is the boundary protected?”**

Focus: The primary focus of Manage Boundary Protection is to determine “How is the boundary protected?”; that is, to determine the user/system actions and behavior at the physical/logical network boundaries and within the computing infrastructure.
“How is the boundary protected?” is based on Phase 3 BOUND requirements to defend physical and logical network boundaries and identify abnormal behavior (of networks and users) that may identify that an incident has occurred.

This CDM capability covers verification and validation of logical and physical network interfaces to reduce intrusive, malicious, and disruptive attacks; cryptographic mechanisms ensure confidentiality and integrity of data on the network; and methods to identify security incidents.

These CDM capabilities support the Cybersecurity Framework functions of: identify, protect and detect.

(4) **Manage “What is happening on the network?”**

Due to the complexity to manage “What is happening on the network?”, this area is covered by three focus areas:

a. Manage Events (MNGEVT)

b. Operate, Monitor and Improve (OMI)

c. Design and Build in Security (DBS)

**Manage Events**

Focus: Manage Events is responsible for preparing for events/incidents, gathering appropriate audit data from appropriate sources, identifying incidents through analysis of data, and performing ongoing assessment.

Manage Events is based on the Phase 3 MNGEVT requirements to prepare for incidents/events (through processes, policies, and procedures), gather appropriate audit/log data from appropriate sources, and identify events/incidents (network and user abnormal behavior) through the analysis of audit/log data.

Manage Events supports the runtime collection of attributes (actual state) and continuous monitoring of the policies related to attributes for Ongoing Assessment (actual state vs. desired state) to enhance current or apply new security and privacy controls and countermeasures. The results of the Ongoing Assessment will be used as inputs to OMI Ongoing Authorization risk assessment process to determine if the level of risk remains acceptable for a given information system to support continued authorization and operation.

Ongoing Assessment is the continuous process of comparing security related attributes between the Actual State and the Desired State. This comparison is performed by the CDM Policy Decision Point (PDP). The discrepancy between Actual State and Desired state impacts the security posture of the implementation of NIST SP 800-53 controls and countermeasures. The results of the Ongoing Assessment are used to evaluate the changes in risk posture associated with the discrepancy. Ideally, the Ongoing Assessment process is fully automated with the Desired State being encoded in the CDM PDP and the Actual State being measured using CDM sensors.

This CDM capability covers verification and validation of processes, policies, and procedures supporting cybersecurity preparation, audit and log data collection, security analysis of audit/log data, incident reporting to provide forensic evidence of malicious or suspicious behavior, and ongoing assessment.

To provide a holistic security approach, this capability adheres to the Cybersecurity Framework security functions to identify, protect, detect, respond and recover CDM also supports and can be used in the NIST Risk Management Framework (RMF) to achieve ongoing assessment and authorization.

**Operate, Monitor and Improve**

Focus: Operate, Monitor and Improve is responsible for audit data aggregation, correlation, and analysis, incident prioritization and response, and post-incident activities (e.g., information sharing).

Operate, Monitor and Improve is based on Phase 3 OMI requirements for audit data aggregation, correlation and analysis, incident prioritization and response, and post incident activities (e.g., information sharing).
Ongoing Authorization is the continuous evaluation of the change in risk level related to changes in security policies concerning static object attributes (i.e., actual state and desired state) for threat behaviors that impact the security posture. This impact to security is measured by capturing changes in existing safeguards (e.g., NIST SP 800-53 controls and countermeasures) and identification of new component weaknesses and vulnerabilities.

This CDM capability covers verification and validation of processes/procedures to aggregate, correlate, and analyze audit/log data, to prioritize incidents and associated response actions, to quickly mitigate the impact of an incidents, to take appropriate remediation actions to eliminate the impact (restore normal operations) of the same incident, to support information sharing and collaboration (both internal and external) to minimize or prevent impact of future incidents, and ongoing authorization.

To provide a holistic security approach, this capability adheres to the Cybersecurity Framework security functions to identify, protect, detect, respond and recover. CDM also supports and can be used in the NIST Risk Management Framework (RMF) to achieve ongoing assessment and authorization.

**Design and Build in Security**

Focus: Design and Build in Security is responsible for preventing exploitable vulnerabilities from being effective in the software/system while in development or deployment. The Design and Build in Security process is focused on identifying, controlling and removing weaknesses/vulnerabilities from the software/system. Exploitable vulnerabilities may include software/system design, coding errors, software/system designs that leave a large and complex attack surface that cannot be defended, and weaknesses that can only be exploited during system/software execution.

Design and Build in Security is based on the Phase 3 DBS requirements that extend the focus of Phase 1 Software Asset Management and Vulnerability Management to achieve a level of confidence that software is free from vulnerabilities, either intentionally designed into the software or accidentally inserted at any time during its life cycle and that the software functions in the intended manner.

The U.S. government and critical infrastructure sectors are increasingly dependent on commercial products and systems, which present significant benefits including low cost, interoperability, rapid innovation, a variety of product features, and choice among competing vendors. However, with some of these benefits there is an increase in the risk of a threat event which can directly or indirectly affect the supply chain, which often go undetected, and may result in risks to the acquirer. The purpose of Supply Chain Risk Management (SCRM) is to enable the provisioning of the least vulnerable solutions to agencies, through a robust assessment of supply chain risks, communication about those risks to the agencies, and appropriate response and monitoring of those risks throughout the entire system lifespan.

This CDM capability covers verification and validation of processes/procedures to prevent and detect software vulnerabilities, to determine the provenance of system components, and to measure software assurance for built and acquired software components.

To provide a holistic security approach, this capability adheres to the Cybersecurity Framework security functions to identify, protect, detect, respond and recover to security infractions due to malicious behavior and unintentional user actions during normal operations.

(5) Emerging Tools and Technologies

Focus: Innovative capabilities to cybersecurity not currently encompassed by the other capability areas.

2. **STANDARDS COMPLIANCE**

   Vendor’s providing offerings through the CDM Tools SIN must provide compliant products and services in accordance with the laws and standards cited applicable to specific orders and Blanket Purchase Agreements.

3. **ORDER**
a. Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

b. All delivery or task orders are subject to the terms and conditions of the contract. In the event of conflict between an order and the contract, the contract will take precedence.

c. **4. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any product that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming item at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

5. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)/COMMERCIAL SUPPLIER AGREEMENTS (CSAs)

The Contractor shall provide all Commercial Supplier Agreements (CSAs) to include End User License Agreements (EULAs) or Terms of Service (ToS) in an editable Microsoft Office (Word) format.

6. **WARRANTY**

a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

   **Palantir Technology, Inc. offers a ninety (90) day warranty on all software being sold to the government.**

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. If no implied warranties are given, an express warranty of at least 60 days must be given in accordance with FAR 12.404(b)(2).

c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the contractor’s plant the address is as follows:

7. **PURCHASE PRICE FOR ORDERED EQUIPMENT**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. **TRANSPORTATION OF EQUIPMENT**

   FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

9. **TECHNICAL SERVICES**

a. The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of any software provided. The technical support number is **(877) 247-2513** and is available from **6AM PST to 6 PM PST**.

b. When the equipment or hardware provided under this contract is not normally self- installable, the Contractor’s technical personnel shall be available to the ordering activity, at the ordering activity’s location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:
c. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with equipment being purchased.

10. PERFORMANCE OF SERVICES ASSOCIATED WITH PRODUCTS
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion of each order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of the CDM Tools SIN for a specific requirement at the order level must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor’s travel.

11. RESPONSIBILITIES OF THE CONTRACTOR
   a. The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of an order is software, FAR 52.227-14 Rights in Data may apply.
   b. The Contractor shall comply with contract clause (FAR 52.204-21) for the basic safeguarding of contractor information systems that process, store, or transmit Federal data received by the contract in performance of the contract. This includes contract documents and all information generated in the performance of the contract.

12. RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite services.

13. INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices. FAR 52.212-4 in the contract contains terms for commercial items. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

14. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE (NOT APPLICABLE)
   a. When a contractor commercially offers conversions of term licenses to perpetual licenses, and an ordering activity requests such a conversion, the contractor shall provide the total amount of conversion credits available for the subject software within ten (10) calendar days.
   b. When conversion credits are provided, they shall continue to accrue from one contract period to the next, provided the software has been continually licensed without interruption.
   c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
   d. When conversion from term licenses to perpetual licenses is offered the price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to % of all term license payments during the period that the software was under a term license within the ordering activity.
15. TERM LICENSE CESSATION (NOT APPLICABLE)
   a. After a software product has been on a continuous term license for a period of * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.
   b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

16. SOFTWARE CONVERSIONS (NOT APPLICABLE)
   Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license, the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

17. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY
   The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

18. RIGHT-TO-COPY PRICING
   The Contractor does not offer this option on a commercial basis and therefore cannot offer it in connection with this Contract.

19. DESCRIPTION OF PRODUCTS AND SERVICES AND PRICING
   The Contractor shall provide a description of offerings under CDM Tools SIN in the same manner as the Contractor sells to its commercial and ordering activity customers. The contractor shall provide pricing and a description with part numbers for products and the associated services that have been approved as part of the Product Qualification Requirements of the SIN. Any applicable delivery and licensing terms should be included.

20. TOTAL SOLUTION
   a. Labor categories/qualifications are not included in this SIN, however, ordering activities may acquire a total solution to meet a specific requirement for an order or BPA involving multiple IT Schedule 70 SINs. Contractors report the sales to GSA under the SINs the items are sold. For example, an agency may post an RFQ requesting a total solution anticipating offerings from multiple SINs, such as IT Professional Services 132-51 or Highly Adaptive Cybersecurity Services (HACS) 132-45A-D along with CDM Tools 132-44 for products and product associated services.
1. **SCOPE**
   a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
   
b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. **ORDER**
   Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. **TIME OF DELIVERY**
   The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. **CANCELLATION AND RESCHEDULING**
   a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
   
b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
   
c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
   
d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. **FOLLOW-UP SUPPORT**
   The Contractor agrees to provide each student with unlimited telephone support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. **PRICE FOR TRAINING**
   The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.
7. **INVOICES AND PAYMENT**

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**

8. **FORMAT AND CONTENT OF TRAINING**

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

b. **If applicable** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

1. The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
2. The length of the course;
3. Mandatory and desirable prerequisites for student enrollment;
4. The minimum and maximum number of students per class;
5. The locations where the course is offered;
6. Class schedules; and
7. Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity’s location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

9. **“NO CHARGE” TRAINING**

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

Not Applicable

---

**Palantir Training Course Descriptions**

**Palantir QuickStart Training**

Description: Palantir’s QuickStart course provides every analyst with the information needed to hit the ground running. Analysts will become familiar with the application and get an intuitive sense for how to use it and where to find what they need. They will also learn how to:

- Perform searches
- Perform SearchArounds
- Use the Graph Explorer
- Use and extract information from the Browser
- Use the Histogram, Timeline, and Flows features
- Create presentations.

**Length of Course:** 4 Hours.
Desirable Prerequisites: None.
Locations Class Offered: On-site at client’s location.
Minimum/Maximum Learners: A minimum of one student and maximum of five students are allowed for this course.
Course Materials: Palantir’s QuickStart Analyst Workspace Guide (included in course).

**Palantir BootCamp Training**

Description: Palantir’s BootCamp course builds upon the material taught in the QuickStart course by teaching analysts how to tie together several pieces of functionality across large datasets of both structured and unstructured information (QuickStart is not a pre-requisite). Specific advanced techniques are also taught, including knowledge of how to:
- Perform advanced searches (document searches, path searches, filter searches)
- Leverage SearchArounds to ask conceptual questions
- Shoe boxing/data management techniques
- Extract meaningful information from unstructured datasets easily
- Use and extract information from the Browser
- Use of the Histogram and Timeline (Advanced)
- Publish and Subscribe data/collaborate with other analysts.

Length of Course: One Day, 9 Hours per Day.
Desirable Prerequisites: None.
Locations Class Offered: On-site at client’s location.
Minimum/Maximum Learners: A minimum of one student and maximum of four students are allowed for this course.
Course Materials: Palantir Bootcamp Training Guide (included in course).

**Palantir Workshop Training**

Description: Palantir provides custom-designed workshops to help analysts learn specific workflows and skills against your data ours. Available workshops include Searches and Filters, Data Import/Export, Ontology Design, and Extraction, Sourcing, and Entity Resolution. Choose from an existing workshop curriculum or have Palantir design one just for you.

Length of Course: One Day, 8 Hours per Day.
Desirable Prerequisites: Palantir’s Bootcamp Training.
Locations Class Offered: On-site at client’s location.
Minimum/Maximum Learners: A minimum of one student and maximum of four students are allowed for this course.
Course Materials: Workshop training guides with examples, notes, and instructions to keep (included in course).

**Palantir Integrator Training**

Description: Palantir’s Integrator Training teaches system administrators and developers how to install, configure and administer the Palantir system. Students will learn through hands-on exercises and labs how to:
- Install, securely configure, and administer Dispatch, Search, Job servers and Raptor servers
- Scale and tune deployments
- Develop and manage ontologies
- Set-up Data Import Pipelines

Length of Course: Two Days, 8 Hours per Day.
Desirable Prerequisites: Palantir’s Bootcamp Training.
Locations Class Offered: On-site at client’s location.
Minimum/Maximum Learners: A minimum of one student and maximum of five students are allowed for this course.
Course Materials: Palantir Installation and Administration Guides (included in course).

Palantir Developer Training

Description: Palantir’s Developer Training teaches software developers and system engineers how to extend Palantir’s open platform via APIs and data exchange formats. Developers will learn how to add custom functionality by writing code in labs to enable a specific set of workflows tied together at the end. Developers will learn how to:
- Extend Palantir’s Ontology APIs by writing custom Makers, Approxes, Display Formatters, and Validators
- Use Palantir’s ClientConnection APIs to programmatically query, modify, and export information
- Leverage Palantir’s powerful data import pipelines to intelligently resolve ambiguous data together
- Export data to third-party applications, including GIS systems.

Length of Course: One Day, 8 Hours per Day.
Desirable Prerequisites: Palantir’s Bootcamp Training.
Locations Class Offered: On-site at client’s location.
Minimum/Maximum Learners: A minimum of one student and maximum of four students are allowed for this course.
Course Materials: Palantir’s Developer Guide and Labs (included in course).

Palantir Developer & Integrator Training

Description: This course combines the content of the Developer and Integrator courses. The course teaches software developers and system engineers how to extend Palantir’s open platform via APIs and data exchange formats. Developers will learn how to add custom functionality by writing code in labs to enable a specific set of workflows tied together at the end. Developers will learn how to:
- Extend Palantir’s Ontology APIs by writing custom Makers, Approxes, Display Formatters, and Validators
- Use Palantir’s ClientConnection APIs to programmatically query, modify, and export information
- Leverage Palantir’s powerful data import pipelines to intelligently resolve ambiguous data together
- Export data to third-party applications, including GIS systems

IT combines the above developer training with important integration techniques. It teaches system administrators and developers how to install, configure and administer the Palantir system. Students will learn through hands-on exercises and labs how to: Install, securely configure, and administer Dispatch, Search, Job servers and Raptor servers, Scale and tune deployments, Develop and manage ontologies, Set-up Data Import Pipelines

Length of Course: Three Days, 8 Hours per Day.
Desirable Prerequisites: Palantir’s Bootcamp Training.
Locations Class Offered: On-site at client’s location.
Minimum/Maximum Learners: A minimum of one student and maximum of four students are allowed for this course.
1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
   (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;
(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES

Director of Engineering Services (DES)
General Experience:
Three (3) years of technical experience in software engineering and systems engineering. Requires competence in all phases of systems analysis techniques, concepts and methods. In addition requires competence in writing custom client solutions based on business use cases and workflows. Knowledge of available hardware, system software, input/output devices, and structure and management practices is required. Additional knowledge of programming abstractions, concepts and techniques is required.

Functional Responsibility:
The Director of Engineering is responsible for working with customers to gather requirements for deployment, advise the client on alternative hardware/software configurations and to deploy Palantir’s solutions into these environments. In addition, is responsible for overseeing the work of Core Services Engineers and managing larger deployment project plans. Finally, the Director of Engineering is responsible for coding customizations as per the client’s request and working with the client to integrate these customizations into their deployment. The Director of Engineering is responsible for small to large size deployments in both the customization and deployment roles.

Minimum Education:
Bachelor’s Degree in a Science, Technology, Engineering, or Math (STEM) field and three (3) years of relevant experience as required. Masters and PhD preferred.

Core Services Engineer Services (CES)

General Experience:
Two (2) years of technical experience which applies to systems analysis/engineering and deployment of complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, and structure and management practices.

Functional Responsibility:
The Client Services Engineer is responsible for working with customers to gather requirements for deployment, advise the client on alternative hardware/software configurations and to deploy Palantir’s solutions into these environments. The Client Services Engineer is usually responsible for small to medium size deployments.

Minimum Education:
Bachelor’s Degree in Science, Technology, Engineering, or Math (STEM) field or two (2) years of relevant experience as required.

Implementation Ninja Services (IMS)

General Experience:
Two (2) years of technical experience which applies to systems analysis/engineering and deployment of complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, and structure and management practices. Finally formal experience in product and/or project management.

Functional Responsibility:
The Implementation Ninja is responsible for working with customers to gather requirements for deployment, advise the client on alternative hardware/software configurations and to coordinate deployments of Palantir’s solutions into these environments with other services organizations and the customers internal engineering staff.

Minimum Education:
Bachelor’s Degree in a relevant field or two (2) years of relevant experience as required.

An Advanced Degree (e.g., Masters) in a related field is equivalent to two (2) years of relevant experience
(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

Dr. Alexander Karp
100 Hamilton Ave., Suite 300
Palo Alto, CA 94301
Phone: 650.494.1574
Fax: 650.812.0534
BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act
(Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity Date Contractor Date
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s)___________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>_________________</td>
</tr>
<tr>
<td>________________________</td>
<td>_________________</td>
</tr>
<tr>
<td>________________________</td>
<td>_________________</td>
</tr>
</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>________________________</td>
</tr>
</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be ________________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _________________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>________________________</td>
</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;
(b) Contract Number;
(c) BPA Number;
(d) Model Number or National Stock Number (NSN);
(e) Purchase Order Number;
(f) Date of Purchase;
(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

***************************************************************

*************************************************************************
**BASIC GUIDELINES FOR USING**

**“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.
### Palantir Software Licenses

<table>
<thead>
<tr>
<th>SIN</th>
<th>Part Number</th>
<th>DESCRIPTION</th>
<th>Awarded GSA Price</th>
<th>COO</th>
<th>Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-33</td>
<td>PT-PG-000001</td>
<td>Palantir Gotham Perpetual License, per server core. No additional user licenses required. Includes initial year O&amp;M.</td>
<td>$141,015.42</td>
<td>US</td>
<td>90 Days</td>
</tr>
<tr>
<td>132-33</td>
<td>PT-PG-000002</td>
<td>Palantir Gotham Appliance. Includes Palantir Gotham Perpetual license for 1 core, including Palantir recommended hardware and database software licenses.</td>
<td>$151,042.82</td>
<td>US</td>
<td>90 Days</td>
</tr>
<tr>
<td>132-32</td>
<td>PT-PG-CLOUD</td>
<td>Palantir Gotham - monthly cloud license, per server core. No additional user licenses required. (Minimum 6 months)</td>
<td>$7,050.77</td>
<td>US</td>
<td>90 Days</td>
</tr>
<tr>
<td>132-32</td>
<td>PT-PM-CLOUD</td>
<td>Palantir Metropolis monthly cloud license, per server core. No additional user licenses required. (Minimum 6 months)</td>
<td>$11,964.74</td>
<td>US</td>
<td>90 Days</td>
</tr>
<tr>
<td>132-32</td>
<td>PT-PG-TERM</td>
<td>Palantir Gotham - monthly term license, per server core. No additional user licenses required. (Minimum 6 months)</td>
<td>$7,050.77</td>
<td>US</td>
<td>90 Days</td>
</tr>
<tr>
<td>132-32</td>
<td>PT-PM-TERM</td>
<td>Palantir Metropolis - monthly term license, per server core. No additional user license required. (Minimum 6 months)</td>
<td>$11,964.74</td>
<td>US</td>
<td>90 Days</td>
</tr>
</tbody>
</table>

### Palantir Annual Support and Maintenance

<table>
<thead>
<tr>
<th>SIN</th>
<th>Part Number</th>
<th>DESCRIPTION</th>
<th>Awarded GSA Price</th>
<th>COO</th>
<th>Warranty</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-34</td>
<td>PT-PG-100001</td>
<td>Annual Support and Maintenance for 1 Palantir Gotham License, per server core.</td>
<td>$28,203.08</td>
<td>US</td>
<td>90 Days</td>
</tr>
<tr>
<td>132-34</td>
<td>PT-PG-100002</td>
<td>Annual Support and Maintenance for Palantir Gotham Appliance, per server core.</td>
<td>$37,753.85</td>
<td>US</td>
<td>90 Days</td>
</tr>
</tbody>
</table>

### Palantir Training Courses

<table>
<thead>
<tr>
<th>SIN</th>
<th>Part Number</th>
<th>Training Course Description</th>
<th>GSA Price per student</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-50</td>
<td>PQT</td>
<td>Palantir QuickStart Training</td>
<td>$193.51</td>
</tr>
<tr>
<td>132-50</td>
<td>PBT</td>
<td>Palantir Bootcamp Training</td>
<td>$960.72</td>
</tr>
<tr>
<td>132-50</td>
<td>PWT</td>
<td>Palantir Workshop Training</td>
<td>$1,548.09</td>
</tr>
<tr>
<td>132-50</td>
<td>PIT</td>
<td>Palantir Integrator Training</td>
<td>$1,826.63</td>
</tr>
<tr>
<td>132-50</td>
<td>PDT</td>
<td>Palantir Developer Training</td>
<td>$874.71</td>
</tr>
<tr>
<td>132-50</td>
<td>PDIT</td>
<td>Palantir Developer &amp; Integrator Training</td>
<td>$2,505.87</td>
</tr>
</tbody>
</table>

### Palantir Professional Services

<table>
<thead>
<tr>
<th>SIN</th>
<th>Part Number</th>
<th>Labor Category Description</th>
<th>GSA Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51</td>
<td>DES</td>
<td>Director of Engineering Services</td>
<td>$342.07</td>
</tr>
<tr>
<td>132-51</td>
<td>CES</td>
<td>Core Engineer Services</td>
<td>$293.20</td>
</tr>
<tr>
<td>132-51</td>
<td>IMS</td>
<td>Implementation Ninja Services</td>
<td>$195.47</td>
</tr>
<tr>
<td>132-51</td>
<td>CONS</td>
<td>CONUS FSR Support hourly rate. CONUS rates will be billed or Services performed outside the continental U.S. unless in a warzone. Normal business hours are defined as an 8-hour work day (rate is 15% more outside of normal business hours).</td>
<td>$146.60</td>
</tr>
<tr>
<td>132-51</td>
<td>OCONS</td>
<td>OCONUS FSR Support hourly rate. OCONUS rates will be billed for Services performed in a warzone. Normal business hours are defined as a 12-hour work day (rate is 15% more outside of normal business hours).</td>
<td>$195.47</td>
</tr>
</tbody>
</table>
PALANTIR TERMS AND CONDITIONS

1. Certain Definitions. Capitalized terms will have the meaning indicated below unless otherwise specifically defined in this Agreement.

1.1 “Client Software” means the software provided by Palantir for installation locally by Customer in order to access the Cloud Solutions.

1.2 “Cloud Solution(s)” means Palantir’s service to provide a platform for data integration, management, and analysis that will be hosted via Palantir cloud hosting, including access to Software (as defined below) as specified in the Order, and any Updates (as defined below) that are made available in connection with this Agreement (and/or in connection with any future or related Orders or modifications).

1.3 “Content” means any data or content that is provided or uploaded by Customer for transmission, storage, integration, import, display, distribution, or use in or through the Products (as defined below).

1.4 “Intellectual Property Rights” means patent, copyright, trademark, trade secret, and other intellectual or industrial property rights.

1.5 “Order” means the order through which Customer obtains a license or access right to certain Palantir commercial software products and/or contracts for certain services from Palantir.

1.6 “Palantir Core License” shall mean a license or access right to the Products specified in the Order (and any related purchase orders, statements of work, or amendments, in each case incorporated into this Agreement) to be used on one server core or equivalent for the duration of the specified Order Term (as defined below) subject to the terms and conditions set forth in this Agreement.

1.7 “Product(s)” means the Client Software, Cloud Solutions, and Software (as defined below) specified in the Order.

1.8 “Software” means the Palantir proprietary commercial software, models and algorithms, and any helpers, extensions, plug-ins, and add-ons, in any format, specified in the Order (and any related purchase orders, statements of work, or amendments, in each case incorporated into this Agreement) provided in connection with this Agreement; any third-party software incorporated therein or access to the Cloud Solutions, the Client Software, and any improvements, modifications, derivative works, patches, Updates, and upgrades; and that Palantir provides in its discretion to Customer hereunder.

1.9 “Updates” means Product changes that Palantir in its discretion implements in the generally available Products specified in the Order. Updates do not include platform capabilities, configurations, or modules not specified in the Order that Palantir makes available for an additional charge.

2. Grant of Limited License. If Customer hosting is specified in the Order, subject to Customer’s continued and full compliance with all of the terms and conditions of this Agreement, Palantir hereby grants to Customer a non-transferable, non-assignable, non-exclusive, limited license, without any right to sublicense, during the Order Term (as defined below), to install, execute, and use the Software specified in the Order in object code format solely for Customer’s internal purposes, and only (i) for use in accordance with the technical specification documentation provided to Customer by Palantir with regard to Software (“Documentation”), (ii) if specified, for the number of Palantir Core Licenses specified in the Order, and (iii) for the purpose(s), configuration(s), and module(s) specified in the Order and any associated statements of work. The license(s) granted in the Order shall not be assignable or sublicensed by Customer to any purpose, configuration, or module not specified in the Order.

3. Provision of Access and Grant of Limited License. If Palantir cloud hosting is specified in the Order, subject to Customer’s continued and full compliance with all of the terms and conditions of this Agreement, Palantir (i) will provide Customer with access to the Cloud Solutions during the applicable Order Term solely for Customer’s internal purposes, and only (a) for use in accordance with the Documentation, (b) if specified, for the number of Palantir Core Licenses specified in the Order, and (c) for the purpose(s), configuration(s), and module(s) specified in the Order and any associated statements of work; and (ii) hereby grants to Customer a non-transferable, non-exclusive, limited license, without any right to sublicense, to install, execute, and use the Client Software during the Order Term for the sole purpose of using and receiving the Cloud Solutions. At Palantir’s request, Customer will promptly install Updates to the Client Software. The license(s) granted in the Order shall not be assignable and shall not be reallotted or subleased by Customer to any purpose, configuration, or module not specified in the Order.

4. Authorized User Accounts. Customer may establish Product accounts (“Account”) for Customer’s employees or independent contractors with a need to access the Products on behalf of Customer (“Authorized Users”); on the condition that Customer has confidentiality obligations in place for each Authorized User at least as restrictive as those stated herein and upon request by Palantir, provides Palantir with company names of any independent contractors who have access to the Products. Customer shall inform each Authorized User of its obligations under, and ensure that each Authorized User at all times abide by, the terms of this Agreement. Customer shall immediately notify Palantir in the event that Customer or an Authorized User becomes aware of any violation of the terms of this Agreement. Customer is solely responsible for any use.
of the Products that occur on Customer’s Accounts and shall be liable for any breach of this Agreement by an Authorized User.

5. Account Protection. Customer shall be responsible for authorizing and protecting Accounts. Customer agrees to provide access to the Products only to Authorized Users, to require such Authorized Users to keep Account login information, including user names and passwords, strictly confidential and not provide such Account login information to any unauthorized party, and to use standard security measures to protect Accounts (including without limitation, using multi-factor authentication to access the Product). Customer is responsible for monitoring and controlling access to the Products and maintaining the confidentiality of Account login information. In the event that Customer or any Authorized User becomes aware that the security of any Account login information has been compromised, Customer shall immediately de-activate such Account or change the Account’s login information as appropriate.

6. Ownership. Customer acknowledges and agrees that, as between Palantir and Customer, Palantir retains all rights, title, and interest in and to the Products, Documentation, and any other related documentation or materials provided by Palantir (including all Intellectual Property Rights embodied in any of the foregoing). No ownership rights are being conveyed to Customer under this Agreement. Customer acknowledges that it is obtaining only a limited access or license right to the Products, notwithstanding any reference to the terms “purchase” or “customer” herein. Except for the express rights granted herein, Palantir does not grant any other licenses or access, whether express or implied, to any Palantir software, services, technology, or Intellectual Property Rights. Customer will maintain and not remove, obscure, or alter any copyright notice, trademarks, logos, and trade names and any other notices or product identifications that appear on or in any Products or Documentation and any associated media.

7. Content. As between Palantir and Customer, Customer retains all rights, title, and interest in and to the Content.

8. Updates. Palantir will have the right to update the Products from time to time with improvements or modifications to a previously purchased capability or module or to otherwise improve the functionality of the Products. Palantir may deliver Updates electronically.

9. Restrictions. Customer will not (and will not allow any third party to): (i) decompile, disassemble, scan, reverse engineer, or attempt to discover any source code or underlying ideas or algorithm of any Product; (ii) provide, lease, lend, use for time-sharing or service bureau purposes, or otherwise use or allow others to use a Product for the benefit of any third party; (iii) list or otherwise display, copy, or reuse any code of any Product, including HTML/CSS and JavaScript; (iv) copy any Products or component thereof, except where Customer hosting is specified Customer may make a reasonable number of copies of the Software and/or Documentation solely for backup, archival, or disaster recovery purposes; (v) develop any improvement, modification, or derivative work of the Product; or include a portion thereof in any other equipment or item; (vi) allow the transfer, transmission (including without limitation making available on-line, electronically transmitting, or otherwise communicating, to the public), export, or re-export of any Product or Documentation (or any portion thereof) or any Palantir technical data; (vii) perform benchmark tests or other technical evaluations of the Products without the prior written consent of Palantir; (viii) gain or attempt to gain unauthorized access to the Products, or any element thereof, or circumvent or otherwise interfere with any authentication or security measures of the Products; or (ix) interfere with or disrupt the integrity or performance of the Products. (x) input, upload, transmit, or otherwise provide material containing software viruses or other harmful or deleterious computer code, files, scripts, agents, or programs to or through the Products, or (xi) use, evaluate, or view the Products or Documentation for the purpose of developing, designing, modifying or otherwise creating any environment, software, models, algorithms, products, program, or infrastructure or any portion thereof, which performs functions similar to the functions performed by the Product. Notwithstanding these restrictions and subject to the other terms and conditions of this Agreement, Customer shall be permitted to develop software that interfaces with Palantir’s public APIs, provided that Customer shall not attempt to, or encourage any third party to, sell, rent, lease, license, sublicense, distribute, transfer, or syndicate such Products, without prior written approval from Palantir. Periodically, Palantir may request that Customer provide an accurate accounting of the number of server cores that Customer is currently using. Customer shall provide this information in writing within ten (10) business days of Palantir’s request. All the limitations and restrictions on Products in this Agreement also apply to Documentation. Notwithstanding the foregoing, or any statement to the contrary heretofore, portions of the Products may be provided with notices and open source licenses from such communities and third parties that govern the use of those portions, and any licenses or access granted hereunder shall not alter any duties and obligations: Customer may have under such open source licenses; however, the disclaimers of warranty and limitation of liability provisions in this Agreement will apply to all such software.

10. Usage Data. Palantir may collect analytics, statistics, metrics, or other data related to Customer’s use of the Products (i) in order to provide the Products to Customer; (ii) for statistical use (provided that such data is not personally identifiable); or (iii) to monitor, analyze, maintain and improve the Products.

11. Confidentiality. To the extent allowed under applicable law (e.g., The Freedom of Information Act, 5 U.S.C. § 552), Customer shall treat as confidential all Confidential Information (as defined below) of Palantir, and shall not use such Confidential Information except to exercise its rights and perform its obligations herein, and shall not disclose such Confidential Information to any third party other than disclosure on a need to know basis to its own employees, agents, advisors, attorneys, and/or bankers, whom are each subject to obligations of confidentiality at least as restrictive as
those stated herein. Without limiting the foregoing, Customer shall use at least the same degree of care as it uses to prevent the disclosure of its own confidential information of like importance, but in no event less than reasonable care. Customer shall promptly notify Palantir of any actual or suspected misuse or unauthorized disclosure of Palantir’s Confidential Information. “Confidential Information” shall mean (i) Products, (ii) Documentation, and (iii) any other business, technical, or engineering information provided by Palantir to Customer, including third-party information, disclosed by Palantir to Customer, in any form and marked or otherwise designated as “Confidential” or “Proprietary” or in any form and which by the nature of its disclosure would be understood by a reasonable person to be confidential and proprietary. Notwithstanding the foregoing, Confidential Information shall not include any information that (a) is or becomes part of the public domain through no act or omission of Customer in breach of this Agreement, (b) is known toCustomer at the time of disclosure without an obligation to keep it confidential, (c) becomes rightfully disclosed to Customer from another source without restriction on disclosure or use, or (d) Customer can document by written evidence that such information is independently developed by Customer without the use of or any reference or access to Confidential Information, by persons who did not have access to the relevant Confidential Information. Customer is responsible for any breaches of this Section by its employees, independent contractors, agents, or other persons to whom Confidential information was disclosed. Customer’s obligations with respect to Palantir’s Confidential Information survive termination of this Agreement for a period of five (5) years, provided, that Customer’s obligations hereunder shall survive and continue in perpetuity after termination with respect to any Confidential Information that is a trade secret under applicable law.

12. Payment and Delivery. Customer shall pay to Palantir the total amount of fees set forth in the Order in accordance with the GSA Schedule. All payments shall be made in the currency set forth on the invoice via check or wire transfer to an account designated by Palantir. All fees are due within thirty (30) days after the date of receipt of Palantir’s invoice. Any late payments shall be subject to the Prompt Payment Act. Products are deemed delivered upon being made available to Customer for download, installation, or access.

13. Support and Maintenance. Subject to the payment of the applicable fees set forth in the Order as they become due, Palantir shall use commercially reasonable efforts to provide Customer with product support and Updates in accordance with and subject to Palantir’s standard support and maintenance terms and conditions (“Support and Maintenance”) for the period of time specified in the Order (“Support and Maintenance Period”). If Customer elects to renew Support and Maintenance, Customers must renew Support and Maintenance in full. If Customer fails to pay by the end of the then-current Support and Maintenance Period, Customer shall be deemed to have cancelled Support and Maintenance and Palantir shall no longer provide Customer with Support and Maintenance. Customer may reinitiate Support and Maintenance after a period in which it was cancelled, provided (i) Palantir then offers Support and Maintenance, and (ii) in order to receive Updates which Customer had not received due to cancellation, Customer pays Palantir the current GSA Price List Support and Maintenance fee and any Support and Maintenance fees that would have been payable during the period during which Support and Maintenance was cancelled. Support and Maintenance fees shall be negotiated by Palantir and Customer and at the conclusion of any applicable option period and/or Order period, shall default to the standard undiscounted rate available to customers via Palantir’s GSA Schedule or other applicable commercial schedule.

14. Professional Services. Palantir will provide Customer with professional services related to the Products specified in the Order or a statement of work, if any. From time to time at Customer’s request, and upon mutual written agreement of the parties, Palantir may provide additional services with respect to Customer’s use of the Products.

15. Training. Subject to payment of the applicable fees set forth in the Order, Palantir agrees to provide training services for the number of Customer personnel specified in the Order (“Training”), if any.

16. Government Matters. The Products, Support and Maintenance, Professional Services, and Training are “commercial items” as defined at 48 C.F.R. 2.101, consisting of commercial computer software, commercial computer software documentation, and commercial services. If Customer or end user is a U.S. governmental entity, then Customer acknowledges and agrees that (i) use, duplication, reproduction, release, modification, disclosure, or transfer of the Products or any related Documentation of any kind, including, without limitation, technical data and manuals, will be subject to the terms and conditions of this Agreement, in accordance with Federal Acquisition Regulation 12.212, (ii) the Products and Documentation were developed exclusively at private expense, and (iii) all other use of the Products and Documentation except in accordance with the license or access grant provided above is strictly prohibited. Notwithstanding anything to the contrary, these terms and conditions describing the Government’s use and rights are in lieu of, and supersede, any conflicting provisions that address Government rights in the Products, related documentation, and technical data that may be incorporated in any contract or subcontract under which the Products are accessed or licensed.

17. Term and Termination. This Agreement shall begin on the date and remain in effect for the period of time specified in the Order (“Order Term”), unless otherwise terminated as provided herein.

17.1 If a perpetual license is specified in the Order, this Agreement will remain in effect in perpetuity unless otherwise terminated as provided herein. During the Order Term of the license, this Agreement may be terminated by Customer without cause in accordance with the Federal Acquisition Regulation (FAR).

17.2 If a term license is specified in the Order, the Order Term shall be the number of months or years set forth in the Order. During the Order Term of the license, this Agreement...
may be terminated by Customer without cause in accordance with the FAR.

17.3 Termination or expiration does not affect either party's rights or obligations that accrued prior to the effective date of termination or expiration (including without limitation, payment obligations). Sections 6, 7, 9, 11 (but only for the period of time specified therein), 16, 17, 18, 19, 20, 21, and 22 shall survive any termination or expiration of this Agreement. Termination is not an exclusive remedy and all other remedies will remain available.

18. Indemnification. Palantir has a right to intervene to defend, indemnify, and hold harmless Customer from and against damages, costs, and reasonable attorneys' fees, if any, finally awarded against Customer from any claim of infringement or violation of any U.S. patent, copyright, or trademark asserted against Customer by a third party based upon Customer's use of the Products in accordance with the terms of this Agreement, provided that Palantir shall have received from Customer: (i) notice of such claim within twenty (20) days of Customer receiving notice of such claim; (ii) the exclusive right to control and direct the investigation, defense, and settlement (if applicable) of such claim; and (iii) all reasonable necessary cooperation of Customer. If Customer's use of any of the Products are, or in Palantir's opinion is likely to be, enjoined due to the type of infringement specified above or, as required by settlement, Palantir may, in its sole discretion: (a) substitute for the Products substantially functionally similar program and documentation; (b) procure for Customer the right to continue using the Products; or (c) if Palantir reasonably determines that options (a) and (b) are commercially impracticable, submit a claim to the Ordering Activity Contracting Officer under the Contract Disputes Act to terminate this Agreement and refund to Customer in the case of perpetual licenses, the license fee paid hereunder by Customer as reduced to reflect a four-year, straight-line amortization from the date on which such Products were first delivered by Palantir, or, in the case of term licenses, refund to Customer a pro-rated portion of the fee paid that reflects the remaining portion of the Order Term at the effective date of termination. The foregoing indemnification obligation of Palantir shall not apply: (1) if the Products are modified by any party other than Palantir, but only to the extent the alleged infringement would not have occurred but for such modification; (2) if the Products are modified by Palantir at the request of Customer, but only to the extent the alleged infringement would not have occurred but for such modification; (3) if the Products are combined with other non-Palantir products or processes not authorized by Palantir, but only to the extent the alleged infringement would not have occurred but for such combination; (4) to any unauthorized use of the Products; (5) to any superseded release of the Products if the infringement would have been avoided by the use of a current release of the Products that Palantir has provided to Customer prior to the date of the alleged infringement; or (6) to any third party products, software, or services contained within or used to deliver the Products. THIS SECTION SETS FORTH PALANTIR'S SOLE LIABILITY AND CUSTOMER'S SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY CLAIM OF INTELLECTUAL PROPERTY INFRINGEMENT. Nothing contained herein shall be construed in derogation of the U.S. Department of Justice's right to defend any claim or suit brought against the U.S. pursuant to its jurisdictional statute 28 U.S.C. § 316.


19.1 If Customer hosting is specified in the Order, Palantir warrants for a period of ninety (90) days from the date the initial Software was delivered by Palantir that the Software will substantially conform to Palantir's then current Documentation for such Software. This warranty covers only problems reported to Palantir in writing (including a test case or procedure that reproduces the failure and full documentation of the failure) during the warranty period. In the event of a material failure of the Software to perform substantially in accordance with the specifications during the warranty period ("Defect"), Palantir shall use reasonable efforts to correct the Defect or provide a suitable work around as soon as reasonably practicable after receipt of Customer's written notice as specified above. A Defect shall not include any defect or failure attributable to improper installation, operation, misuse or abuse of the Software or any modification thereof by any person other than Palantir. If Palantir has not remedied the Defect within thirty (30) days of its receipt of Customer's written notice, Customer may give Palantir written notice of termination of this Agreement, which termination will be effective after Palantir's receipt of the notice pursuant to the procedures in the FAR, unless Palantir is able to remedy the Defect prior to the effective date of termination. In the event of the termination of this Agreement pursuant to Customer's exercise of its right under this Section, Customer shall be entitled to receive from Palantir, as its sole and exclusive remedy, a refund of all amounts paid to Palantir hereunder.

19.2 ALL SALES ARE FINAL. NO PURCHASES OF PRODUCTS ARE REFUNDABLE, EXCHANGEABLE, OR OFFSETTABLE EXCEPT AS SET FORTH IN SECTION 19.1. EXCEPT AS EXPRESSLY SET FORTH IN SECTION 19.1, THE PRODUCTS AND SERVICES ARE PROVIDED "AS IS" WITHOUT ANY OTHER WARRANTIES OF ANY KIND AND PALANTIR AND ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES, BOTH EXPRESS AND IMPLIED, OR WRITTEN, ORAL OR WRITTEN, RELATING TO THE PRODUCTS AND ANY SERVICES PROVIDED HEREUNDER OR THE SUBJECT MATTER OF THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY, TITLE, OR FITNESS FOR A PARTICULAR PURPOSE WITHOUT LIMITING THE FOREGOING LIMITATION, PALANTIR DOES NOT WARRANT THAT THE PRODUCTS, DOCUMENTATION, TRAINING, OR SERVICES WILL MEET CUSTOMER REQUIREMENTS OR THAT OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE. CUSTOMER ACKNOWLEDGES THAT PALANTIR DOES NOT CONTROL THE TRANSFER OF DATA, INFORMATION,
OR CONTENT OVER COMMUNICATIONS FACILITIES, INCLUDING THE INTERNET OR THIRD-PARTY SERVICES, AND THAT THE PRODUCTS MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF SUCH COMMUNICATIONS FACILITIES. PALANTIR IS NOT RESPONSIBLE FOR ANY DELAYS, DELIVERY FAILURES, OR OTHER DAMAGE RESULTING FROM SUCH PROBLEMS.


20.1 Customer represents, warrants and covenants to Palantir that it will not use the Products for any unauthorized, improper or illegal purposes, including but not limited to: (i) discrimination; (ii) harassment; (iii) compromising information and data security or confidentiality; (iv) harmful or fraudulent activities; (v) violation of privacy or constitutional rights of individuals or organizations; and/or (vi) violation of contractual agreement or local, state, and/or Federal laws, regulations, or ordinances. Customer represents, warrants and covenants to Palantir that it will not transmit, store, integrate, import, display, distribute, use, or otherwise make available any Content that is, or is obtained in a manner that is, unauthorized, improper or illegal; (vi) no Content infringes upon or violates any other party’s Intellectual Property Rights, privacy, publicity or other proprietary rights; (iii) this Agreement imposes no obligations by contract or local, state, Federal, international law, regulation or ordinance, with respect to Content, unless explicitly mutually agreed upon in writing; and (iv) Customer has provided all necessary notifications and obtained all necessary consents, authorizations, approvals and/or agreements as required by any applicable laws or policies in order to enable Palantir to receive and process Content, including personal data, according to the scope, purpose, and instructions specified by Customer. Customer acknowledges that all Content that Customer transmits, stores, integrates, imports, displays, distributes, uses, or otherwise makes available through use of the Products and the conclusions drawn therefrom are done at Customer’s own risk and Customer will be solely liable and responsible for any damages or losses to any party resulting therefrom.

21. Limitations of Liability.

21.1 Except for any amounts awarded to third parties arising under Section 18 of this Agreement, and except for bodily injury, death, fraud, (but only to the extent that limitation on liability therefore is not permitted under applicable law), to the maximum extent permitted by applicable law and notwithstanding anything in this Agreement to the contrary, Customer agrees that Palantir shall not be liable to Customer or to any third party with respect to any products, services, or other subject matter of this Agreement for any indirect, special, incidental, punitive, or consequential damages, regardless of the legal theory used to make a claim, and whether or not based upon Palantir’s negligence, breach of warranty, strict liability, in tort or any other cause of action, including without limitation, loss of use, loss, alteration, corruption, or breach of data, cost of replacement delays, expected or lost profits or savings arising out of performance or breach of this Agreement or the use or inability to use the Products, or for any matter beyond Palantir’s reasonable control, even if Palantir has been advised as to the possibility of such damages.

21.2 Except for any amounts awarded to third parties arising under Section 18 of this Agreement, and except for bodily injury, death, fraud, (but only to the extent that limitation on liability therefore is not permitted under applicable law), to the maximum extent permitted by applicable law and notwithstanding anything in this Agreement to the contrary, Customer agrees that the maximum aggregate liability of Palantir on any claim of any kind, whether based on contract, tort (including but not limited to strict liability, product liability, or negligence) or any other legal or equitable theory or resulting from this Agreement or any products or services furnished hereunder, shall not exceed the sums paid to Palantir by Customer hereunder.

22. Miscellaneous. Neither this Agreement nor the access or licenses provided hereunder may be assigned, transferred, subcontracted, or sublicensed by Customer without the prior written consent of Palantir; any attempt to do so shall be void. Palantir may assign this Agreement in whole or in part without the prior written consent of Customer. Palantir may utilize and/or make available third-party services in the provision of the Products and processing of Content (each a “Third-Party Service”). Such Third-Party Services may be set forth in the Documentation or otherwise be mutually agreed by and between the Parties. Palantir is not responsible and liable for any Third-Party Service (including without limitation, uptime guarantees, outages, or failures). The terms and conditions of this Agreement together with the underlying GSA Schedule Contract, Schedule Proposal, and Order(s) constitute the entire agreement between Palantir and Customer with respect to the subject matter hereof, and supersede all prior or contemporaneous oral or written representations, proposals, or agreements concerning the subject matter herein. This Agreement is incorporated into the Order and takes precedence over any conflicting or inconsistent provisions from whatever source, to which objection is hereby made by Palantir. Unless expressly stated in the Government Order, this Agreement shall take precedence over any conflicting or inconsistent provisions in that Government Order. Any construction or interpretation to be made of the Agreement

Palantir Technologies Inc. GS-3SF-0086U 650.494.1574

Page 5
shall not be construed against the drafter. Any notice, report approval, or consent required or permitted hereunder shall be in writing and sent by first class U.S. mail, confirmed facsimile, a U.S. government email system with Read Receipt (any email notice to Palantir must be sent to legalnotices@palantir.com), or major commercial rapid delivery courier service to the address specified in the Order. If any provision of this Agreement shall be adjudged by any court or board of competent jurisdiction to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary so that this Agreement shall otherwise remain in full force and effect and be enforceable. Any and all modifications, waivers or amendments must be made by mutual agreement and shall be effective only if made in writing and signed by each party. No waiver of any breach shall be deemed a waiver of any subsequent breach. Unless otherwise specified by Palantir, the Products, Documentation, and Support and Maintenance provided hereunder are subject to U.S. trade controls and sanctions and may only be further exported or transferred in accordance with applicable export and sanctions requirements, including consultation of the U.S. Consolidated Screening List. It is Customer’s responsibility to provide Palantir with the necessary information for Palantir to comply with applicable requirements, and to ensure that all end-users and end-users relating to Customer’s reexports and retransfers of the Products, Documentation, and Support and Maintenance comply with applicable controls. Palantir is in no way affiliated with, or endorsed or sponsored by, The Saul Zaentz Company d.b.a. Tolkien Enterprises or the Estate of J.R.R. Tolkien. This Agreement is governed by United States Federal law. Notwithstanding the terms of the Federal, State, and Local Taxes Clause, the contract price excludes all State and Local taxes levied on or measured by the contract or sales price of the services or completed supplies furnished under this contract. Palantir shall state separately on its invoices taxes excluded from the fees, and the Customer agrees either to pay the amount of the taxes (based on the current value of the equipment) to the contractor or provide evidence necessary to sustain an exemption, in accordance with FAR 52.229-1 and FAR 52.229-3. Force Majeure: Excusable delays shall be governed by FAR 52.212-4(c).