# Privacy and Civil Liberties at Palantir

Learn more: palantir.com/pcl

Palantir is a mission-driven company. From counter-terrorism to COVID-19, food security, and supply chain resilience, our software enables critical institutions to adapt to a changing world, supporting the delivery of services to citizens and consumers. Core to our mission is upholding fundamental rights to privacy and civil liberties through rigorous data protection. This is why Palantir has long invested in an interdisciplinary privacy and civil liberties (PCL) engineering team.

The goal of the PCL team is to design, build, and deploy privacy-protective technologies and to foster a culture of responsibility around their development and use. At Palantir, privacy isn't just a nice-to-have: we treat privacy as a first-order concern at every stage of the engineering process and build privacy features as core capabilities in our platforms. We enable our clients to tackle a diverse range of legal, compliance and ethical challenges, from meeting regulatory obligations (e.g., GDPR, HIPAA, CCPA) to responsibly processing data during the COVID-19 crisis. All of the privacy-protective capabilities built into Palantir's software platforms effectively strike the balance between protecting privacy and achieving operational outcomes, giving some of the world's most important organizations confidence that they can meet mission-critical needs at scale and speed.

## CORE PRINCIPLES

**Data Minimization**

Granular permissions can be configured at the project, dataset, and/or sub-dataset level to ensure highly secure collaboration, in which access to sensitive data is limited to users with legitimate processing needs.

**Purpose Justification**

Palantir Gotham and Foundry can capture justifications as users take sensitive actions in-platform, such as importing or exporting personally identifiable information (PII) or capturing purposes for data use. Administrators can both update their institutional policies and review justifications in near-real time. This effectively strikes a balance between protecting sensitive data and enabling users to do critical work.

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## Accountability

Our products include oversight functions that can be used to investigate the abuse of sensitive data. Our software automatically generates records of all data processing, including records of metadata, data integrations, and audit logs. These tools can be used by internal compliance officers and external regulators to enable the accountable use of data.

## Security

Palantir's data security tooling enables organizations to use Palantir Gotham and Foundry in sensitive operational environments. Palantir uses multi-factor authentication and time-limited tokens, encrypts all data in transit and at rest, and manages sophisticated deletion policies in line with relevant regulations and requirements.

## Community

At Palantir, we engage, share knowledge with, and seek input from external stakeholders across policymaking, civil society, academic, and other impacted communities. Engaging privacy experts leads to better technical solutions. We established the Palantir Council of Advisors on Privacy and Civil Liberties (PCAP), an independent advisory body consisting of leading privacy law, policy, and ethics experts. Though regular interactions, they help Palantir understand complex and evolving privacy issues.

## CASE STUDY

### Privacy in Action

A large European telecommunications company needed to process personal data for a customer support workflow, while complying with the GDPR's necessity and proportionality requirements. To limit the exposure of personal data, the client leveraged Palantir's minimization tool to obfuscate cell-level sensitive data in workflows, while allowing targeted access by operational users based on demonstrated need. Today, several thousand decryptions occur daily that capture specific purposes prior to revealing the sensitive data. This effectively strikes the balance between privacy-by-default and delivering critical services to consumers.