



Accelerating compliance with Single Client View

CHALLENGE

A global bank was struggling to understand its client base across multiple jurisdictions. As a result, Know Your Customer (KYC) and Enhanced Due Diligence (EDD) operations were inefficient, and the bank faced severe tax, AML, and risk exposure. They needed a way to resolve separate accounts, entities, and people into a Single Client View.

SOLUTION

360° Single Client View

Machine learning models automatically resolve billions of records from around the world into a Single Client View (SCV). In place of manual searches across legacy systems, bank employees now have a single point of access to search the full scope of clean customer data. With granular access controls, SCV ensures complete privacy and security of sensitive client data.

Integrated compliance workflows

KYC analysts use Foundry's SCV to perform due diligence on new clients, accelerating the onboarding process while minimizing risk to the bank.

The bank also uses SCV to investigate financial crimes. Rather than piecing together investigations from multiple systems and business units, analysts assemble a full picture of potential crimes.

IMPACT

- The bank resolved 4 billion records into a Single Client View in Foundry, and resolves 20 million+ customers daily to continuously refresh it.
- Multi-jurisdiction client searches are 90% faster and more consistent.
- Investigation reviews are 80% faster, and the bank reviews 20% more information at 95% lower cost.